2. List of entity

1. Agencies
2. Customers
3. Rentals
4. Vehicles
5. VehicleClasses

3.List of attributes

1. Agencies

* Agency\_ID
* Agency\_Location

1. Customers

* Customer\_ID
* Customer\_Name
* Customer\_Address
* Customer\_TelephoneNumber
* Agency\_ID

1. Rentals

* Rental\_ID
* Customer\_ID
* Rental\_Start\_Date
* Rental\_Return\_Date
* Vehicle\_ID
* Agency\_ID

1. Vehicles

* Vehicle\_ID
* Vehicle\_Class\_ID
* Rental\_ID

1. VehicleClasses

* Vehicle\_Class\_ID
* Vehicle\_Class\_Name

6.Business Rules

1. One To Many (Agency-Customer)

* A agency can appoint many customers, each customer is appointed by one agency

1. One To Many (Agency-Rentals)

* A agency can manage many rentals, each rentals is managed by one agency

1. One To Many (Customer-Rentals)

* A customer can pay many rentals, each rentals is paid by one customers

1. One To Many (Rentals-Vehicles)

* A rentals can rent many vehicles, each vehicles is rented by one rentals

1. One To Many (VehicleClasses - Vehicles )

* A VehiclesClasses can provide many vehicles , each vehicles is provided by one VehicleClasses